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July 12, 2010

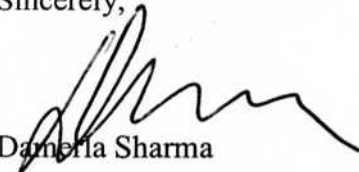
Subject: Jonathan Bryce Stockton - Letter of Recommendation

I have known Jonathan (Bryce) Stockton since 2009. Our professional relationship has spanned over the Tier3 support for RealNetworks products. As a Project Manager, I set up a lot of new processes and with these new processes, came in a lot of changes, shift in priorities and deliverables. Bryce has in every stage been over & beyond in his deliverables. During this period, he received “Top Performer” award in 2009.

Bryce has always been Outstanding in his approach with his customers. A genuine care for his customers, make him very likeable among his customers. I have reviewed some of the email communications & handled calls from customers where customers would want only Bryce to solve the issue. His follow ups with his customers have been impeccable. His strong technical knowledge & customer skills are true testimonies to his award. He has always helped his team members and ensured Top performance at all times.

I strongly recommend Bryce in your esteemed organization. I am confident that he would be Top performer irrespective of what his roles are.

Sincerely,



Damerla Sharma




*You have consistently performed  
and exceeded expectations  
during the year '09*

**Performers  
League 09**  
SUCCESS IS JUST THE BEGINNING

  
**Kevin Betts**  
Site Director - Utah

  
**Sanjay Choithramani**  
VP & Operations Head  
Consumer Services

 **Congratulations,**  
you are a **Star!**

The Star Performer Award recognizes employees for exemplary individual performance